



July 11, 2018 UPDATE

More than 28 million transactions have been posted to date. As improvements to the system move forward, it is anticipated that up to 8 million transactions will be posted on a daily, recurring basis until all accounts are reconciled.

Late fees and penalties will not be imposed until the system is providing the benefits and ease of access that SunPass customers deserve and expect.

The Florida Department of Transportation (FDOT) will continue to keep the public updated on the progress.

FDOT will continue to hold the vendor fully accountable for the delays that it has caused, and will be enforcing all penalty clauses of the contract to the maximum extent possible.